

INTEROFFICE MEMORANDUM

TO: R. Harper

April 18, 2007
TMS-NTC-07080

FROM: K. Forsht

SUBJECT: Request for "Extended Warranty" Data – Sienna Rear Door Strut

Per the request of TMC, please assist us by providing an **Extended Warranty** claim report, in electronic format (MS Excel, Access) based upon the following criteria:

[EXTRACTION CRITERIA]

- (1) Subject Vehicles: 2007 MY Lexus ES 350
- (2) Subject Part Numbers: Please reference attached table
- (3) Search Period: Claims received January 1, 2006 through current
- (4) T1/T2 Codes: All
- (5) Operation Codes: All
- (6) Repair date: All
- (7) Please include CCR data when available
- (8) Please provide the following: Vehicle owner/Fleet contact name and phone number, repairing dealer/facility information (name, phone number, and address), replacement part numbers and description. Additionally, **please state by Extended Warranty coverage option the model, model year, and the number of vehicles covered under each Extended Warranty package.** Thank you!

[REPORT FORMAT AND SORTING CRITERIA]

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|----------------------------------|------------------------------------------|
| (1) MODEL YEAR | (11) REPAIR MILEAGE |
| (2) REPLACEMENT PART NUMBER(S) | (12) DATE OF FIRST USE |
| (3) PRODUCTION DATE | (13) DEALER CODE |
| (4) VIN | (14) U.S. MODEL NUMBER |
| (5) OPERATION/PROBLEM CODE | (15) CLAIM AMOUNT |
| (6) TYPE CLASS | (16) CLAIM NUMBER |
| (7) T1 | (17) CCR – Condition, Cause, Remedy |
| (8) T2 | (18) Vehicle Owner Name or Fleet Contact |
| (9) CLAIM RECEIVE MONTH/DAY/YEAR | (19) PHONE NUMBER |
| (10) REPAIR DATE | (20) REPAIRING FACILITY INFO |

Please provide the material by the end of the day May 1, 2007 or earlier if possible.

Thank you for your assistance. If you have questions regarding our request, please feel free to call me at x67353.

cc: K. Yamamoto
G. Morino

R. Fritsch
D. Bruening

D. Stovall
R. Tessensohn

Part Number/Name:

Part #	Part Name
22030-*****	Body Assy, Throttle w/Motor
78110-*****	Pedal Assy, Accelerator
89661-*****	Computer Assy, Engine Control